



**Mrs. Isabella Tiziana Steffan,
Architect and European Ergonomist (Eur. Erg.
Certified by CREE).**

Isabella is an architect (Politecnico di Milano, 1981, thesis on accessibility of the built environment) and a Professional Ergonomist (since 2001). She specialises in planning, research, Design for All assessment, and the usability of built environments, products and services for public and private clients.

In 1994, she joined the newly formed IIDD association (Design for All Italia), later serving as President, and representing Italy in the European network EIDD (Design for All Europe). Since 1997, she has been a member of the SIE – Italian Society of Ergonomics and Human Factors, where she actively contributes to scientific activities. She is President of NAB, the National Board for the Certification of European Ergonomists (2019–ongoing), and founded and chaired the IEA Technical Committee “Ergonomics in Design for All” (2016–2022, still on the board). Since 2022, she has been an IEA Fellow, recognised for her sustained international achievements in ergonomics and human factors, publications, consulting, and service work.

She is active in national and international standardisation. In 2016, she was selected as an expert under the European Community’s mandate M/420 to develop standards on accessibility and usability of the built environment, leading to EN 17210 and two technical reports.

She has taught at institutions including Università degli Studi di Firenze, Università degli Studi di Milano Bicocca, Politecnico di Milano, Raffles School Milano, L’École de Design Nantes Atlantique, and Universidad de Lima, and collaborates regularly with the Indoor Quality & Ergonomics Lab at Politecnico di Milano.

She has served as a juror for the UIA “Friendly Spaces Accessible to All” competitions since 2014, the Access City Award ACA2018–2019- 2024–2026, and the “U-Design for real people” 2019/2020 competition for architecture, interior design, and product design students.